



Dear Families of James J. Kalina, DDS:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

During this time, we have implemented additional safety precautions to help protect our patients and staff. For example:

BEFORE YOU ARRIVE:

- Our office will communicate with you beforehand to ask some screening questions.
- We will be scheduling appointments in a manner that promotes social distancing and allows for adequate time for us to disinfect all areas of use in between patient appointments. That might mean that you're offered fewer options for scheduling your appointment.
- If you currently have an appointment, we will contact you if we need to shift your appointment time. Please be patient with us as we will work tirelessly to get people in safely.

ARRIVING AT THE CLINIC:

- When you arrive, we ask that you remain in your car and call the office to let us know you are here. A staff member will inform you when you can enter. **PLEASE WEAR A FACE MASK UPON ARRIVAL.**

ENTERING THE CLINIC.

- We ask that patients enter the office unaccompanied, if possible. For those patients who need a guardian to accompany them, we ask that this be limited to a single family member.
- You will again be asked the pre-screening question, must sign a consent form, and your temperature will be taken.
- We have hand sanitizer that we will ask you to use when you enter the office.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at **507-625-2021** or visit our website at **kalinadds.com**.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,
Dr. Kalina and Team